



**UPoint®**

**A people-centric solution**

**Let's talk.**

Connect with us today so we can put our UPoint solution to work for you and your business. Visit [alight.com/contact-us](https://alight.com/contact-us)

Today's consumers live in a mobile, social, on-demand world. It's no surprise that they want and expect that same ease in their HR experience—and it's probably safe to say you do, too. These consumer-centric expectations are the very heart of our UPoint design. With over 19 million users and more than 2,000 single sign-on connections, UPoint makes it easier to find the information, tools and guidance people need to confidently make important HR and benefit decisions—and navigate their entire work life.

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**Easy and accessible**

When it comes to finding what they need to make smart choices about their health, wealth, performance or career, employees tell us there is too much information in too many places. We made the user experience simple and seamless, providing your people with a single resource that's easy to navigate. UPoint gives consumers a single point of entry to:

- Manage job performance, talent and growth opportunities
- View pay and compensation
- Compare and select plans during open enrollment
- Update benefit contribution levels
- Review benefits and plan details at any time
- Participate in company wellness programs
- Monitor and request time off
- Update personal information

## **Intelligent and personalized**

From the moment you deploy UPoint, it starts learning and improving, making the experience more personalized each time. Harnessing individual data and preferences, UPoint tailors the user's home page based on individual characteristics such as plan participation, demographic indicators or organizational data. This enables you to target key messages that drive desired employee actions, as well as provide relevant and timely reminders about critical deadlines. What's more, our interactive virtual assistant and chatbot features offer robust, real-time support to complement your call centers, statements and other communications. (And yes, we can help with all of that, too!)

## **Integrated**

Any and all information your people need can be found in one spot—benefits enrollment, performance assessments and everything in between...it's a beautiful thing, isn't it? Plus, UPoint plays well with others. With 350 (and growing!) outside platforms and partner networks, we bring the very best decision support to your people. And we're vetting new partners all the time to help your people have a fully integrated work-life experience on-demand.

## **Flexible**

Keeping up with the rapid pace of change in today's organizations and workforce expectations requires a solution that can easily accommodate your evolving business needs. UPoint is designed to fit your business and people needs, both for today and tomorrow. Which means it can grow and adapt as you add or change programs, processes and HR delivery across:

- Total rewards
- Pay & compensation
- HR BPO (manager & employee self-service)
- Total wellbeing
- Employee communication content
- Spending accounts
- Benefits administration

## **Why UPoint?**

Because everyone wins. UPoint promotes your organization's culture, brand and desired behaviors, while helping your people view their work as less of a job and more of a purpose. And, with a variety of access points, UPoint enables your people to be more self-sufficient, meaning fewer calls to HR, increased employee engagement and satisfaction, and an overall reduced HR cost.